



PATENT
BRENDA 8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Nora FEMENIA et al. Application: 09/711,578
Filed : November 13, 2000 Confirmation: 7170
Examiner : Pierre E. ELISCA Group Art Unit: 3621
For : AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

CERTIFICATE OF MAILING

I hereby certify that the following attached paper(s) and/or fee

1. Response
2. Declaration of Colin Rule
3. Petition for Extension of Time
4. Credit card authorization for \$210.00
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Date: September 23, 2004

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